## **Credit Policy- Spring 2020 season**

After ongoing conversations with many other leagues, sports organizations and families, we have decided to make some changes to our refund and credit policy that we believe are both fair to our families and help ensure that we can sustain the organization at The Bulldog Ball Club so your children can come back to the coaches and teams they know and love as soon as it is safe to do so. We are very much planning and looking forward to doing just that.

A good deal of cost goes into putting on a season, both before and during the season. The staff work for months before opening day to build, organize and train for our programs. We purchase equipment, prepay league and tournament fees, maintain insurance, and incur rent for program, office and storage space among other obligations. The portion of the coaching staff not furloughed has also been hard at work delivering virtual programming in the form of training workouts, quizzes, and webinars throughout the spring. Reflecting those real costs Bulldogs has and is continuing to incur, we would like to offer our families the following options:

## 1) **DONATION**

Please use my payment as a DONATION to help Bulldogs provide continuous operations in this pandemic period, to cover ongoing expenses and allow us to continue to provide requested scholarship assistance for children who want to be a part of our programs. Click Here to Donate

## 2) **CREDIT**

In light of the costs incurred, please give me a CREDIT for fees collected, less a 30% administrative charge to cover costs incurred. The credit will be available for use across any Bulldogs programming once we reopen. Credits are non-transferable and expire on June 11, 2021. If we do not receive a response from you we will put a credit on your account.

## 3) **REFUND**

Our family is experiencing significant economic hardship as a result of the pandemic. Please consider us for a hardship related REFUND. Submit Hardship Request Here

Thank you for your continued support, understanding and support during this challenging time.